

Welcome to Permit Central, the public access portal for Roads Operations Permits

This guide provides the steps to submit a Public Works Roads Operations application through Permit Central.

June 2024

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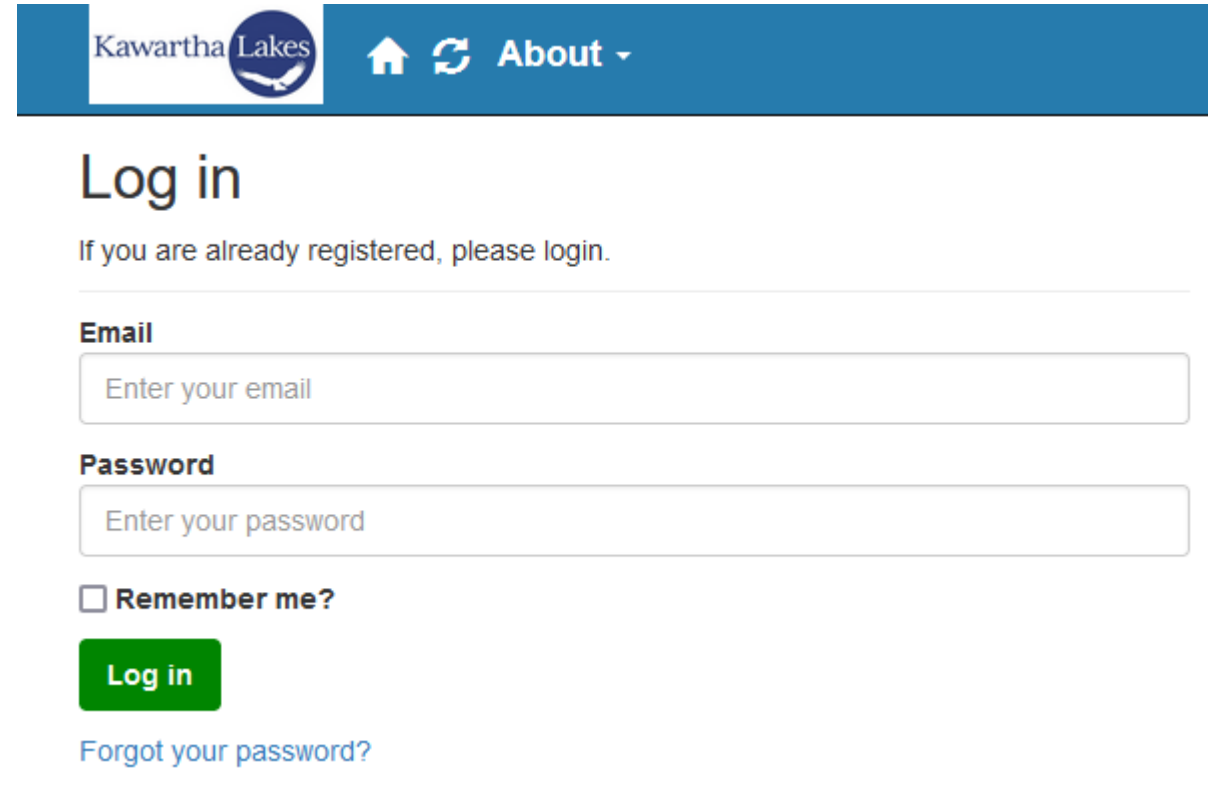
[Support Contacts](#)

Click any of the links on the left to go directly to that specific topic within this help guide.

Step 1 - Log into Permit Central

Start an application:

- Log into Permit Central by entering your Email and Password then clicking 'Log in'
- When you're logged in, the Home page is displayed
- Select the 'Application Type'



The screenshot shows the login interface for Permit Central. At the top, there is a blue navigation bar with the Kawartha Lakes logo, a home icon, a refresh icon, and an 'About' dropdown menu. Below the navigation bar, the heading 'Log in' is displayed. A message states 'If you are already registered, please login.' There are two input fields: 'Email' with the placeholder text 'Enter your email' and 'Password' with the placeholder text 'Enter your password'. Below the password field is a checkbox labeled 'Remember me?'. A green 'Log in' button is positioned below the checkbox. At the bottom of the form, there is a link for 'Forgot your password?'.

Step 2 – Select Application Type

Application Types:

- Event in Right-of-Way
- Work in Right-of-Way
- Entrance Permits
- Oversize/Overweight Load Annual Permit
- Oversize/Overweight Load Trip Permit

For the purpose of this user guide, an **Oversize/Overweight Load Trip Permit** application will be shown

Step 3 - Start an Application

Start an Application

- After selecting the application type you're applying for, the form is available for input.

Please read carefully:

- Permit information is displayed for your review
- General Conditions
- Conditions
- Highway Traffic Act
- Additional Conditions and Comments including permit costs and business days for processing.
- After reviewing, continue input on the form.

Oversize/Overweight Load Trip Permit (OO Trip) - City of Kawartha Lakes Application

Please read carefully:

An Oversize/Overweight Load - Trip Permit (OO Trip) is required for the transportation of a load(s) that exceeds the limits prescribed in the Highway Traffic Act (HTA), on a specific day(s), on a specific route, that is not already allowed for by a current Oversize/Overweight Load - Annual Permit (OO Annual).

Application may be made to multiple road authorities on a route with this service, by selecting the Multi-Jurisdiction option (coming soon).

General Conditions

Conditions

Highway Traffic Act

Additional Conditions and Comments

Note: the 2024 fee of \$60.00 must be paid through PayPal upon submission of this application. For any questions or concerns, please contact our office at 705-324-9411 Ext 1171.

Please note that Permits require a minimum of 2 business days for processing.

Single Trip or Reduced Load Exemption Permit Criteria:

Please ensure you attach the following required documents:

- Certificate of Insurance - name **The Corporation of the City of Kawartha Lakes** as additional Insured

Please note:

Permits to exempt activity from **reduced load requirements** may be issued by the City where Staff review confirms there is no risk of damage to municipal infrastructure and/or where an emergency situation exists. In general, there is risk to infrastructure during periods where roads are thawing from winter weather and subsurface road structures are saturated with water. **Applicants seeking an exemption to the load restriction By-law should consider their proposed activity and environmental conditions prior to submitting an application for review. Application fees are non-refundable once review has been completed.**

Personal information contained on this form is collected pursuant to The Municipal Act, 2001, and will be used for the purpose of responding to your request. Questions about the collection of this information should be directed to the City Clerk or Deputy-Clerk at clerksoffice@kawarthalakes.ca.

Step 4 – Applicant Details

Filling in the application form

- Some fields may be automatically populated from a logged-in user's account details.
- **Red Asterisk (*)** = mandatory entry fields
- Clicking 'Clear' will remove all the information in the details fields
- Continue completing the application form.

Applicant Details

These fields may be automatically populated from a logged-in user's account details

[Clear](#)

Organization's Legal Name *

Organization Position/Title

First Name * **Last Name ***

Primary Phone Number * **Extension**

Secondary Phone Number **Extension**

Email Address *

Address *

City/Town *

Province/State *

Postal/Zip Code *

Fax

Step 5 – Carrier Details

Filling in the application form

- Check the box 'Same as above' to copy details from the applicant form
- Check the box 'Send all Notifications' if you wish the carrier to receive all email notifications for the permit.
- **Red Asterisk (*)** = mandatory entry fields
- Continue completing the application form.

Carrier Details

Same as above Send all Notifications

Organization Name *

Organization Position/Title

First Name * Last Name *

Primary Phone Number * Extension

Secondary Phone Number Extension

Email Address *

Address *

City/Town *

Province/State *

Postal/Zip Code *

Fax

Step 6 – Date / Time

Filling in the application form

- Enter the 'Start Date' for the trip permit
- For a single trip the 'End Date' will populate with the 'Start Date'
- For an annual trip the 'End Date' will be one day less a year from the 'Start Date'
- Continue completing the application form.

Date / Time

Special Instructions:
At least 2 business days notice is required.

Start Date (yyyy-MM-dd) *

End Date (yyyy-MM-dd) *

Step 7 – Route

Filling in the application form

- Select the route by right clicking at the start point and then right clicking again at the end point.
- 'Address Search' is available to assist in locating a precise location of address.
- The 'Search' bar on the top of the map will assist in locating an intersection (i.e. Kent St W at Angeline St N).
- Once the route has been selected, the route details will be displayed.
- Continue completing the application form.

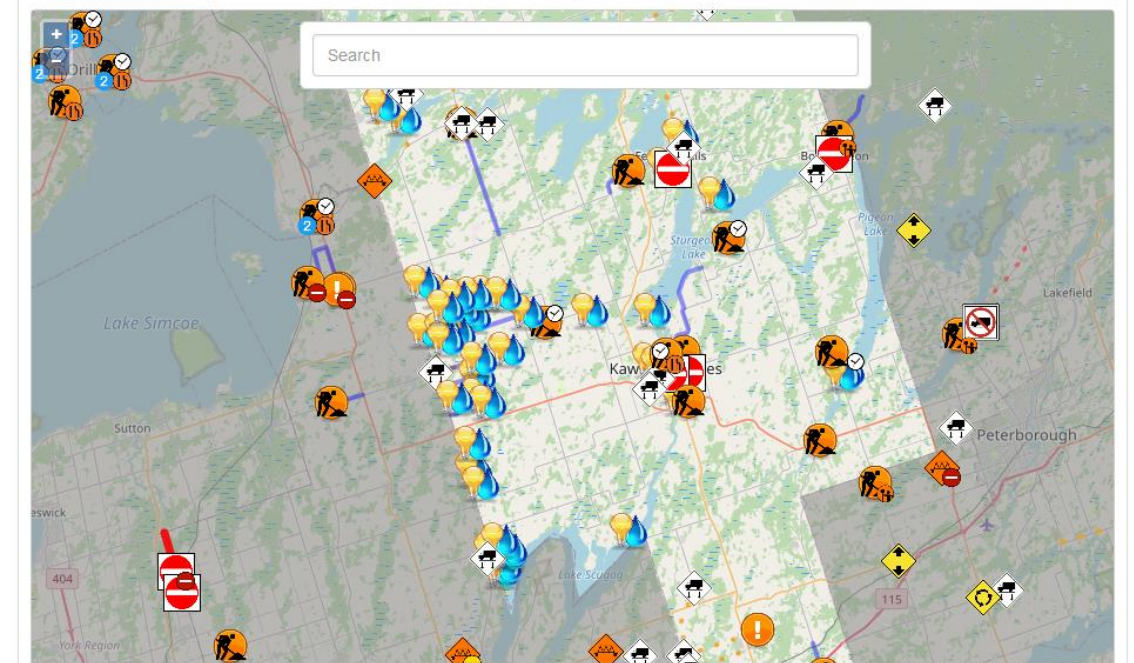
Route

RIGHT CLICK points along your route, and application will draw route for you. You may need additional points to hold your drawn route to your route, truck routes, etc. You may drag points on your route before the route has been saved. You may turn off the Municipal511 data using the Municipal511 content on/off feature located on the map.

Address Search Show Municipal 511 Content

During Application Period

Search



The road information displayed is also available at m511.ca

The screenshot shows a web-based map application. At the top, there's a title 'Route' and a paragraph of instructions. Below that, there are two buttons: 'Address Search' and 'Show Municipal 511 Content'. A dropdown menu is set to 'During Application Period'. The main part of the image is a map of the Kawartha Lakes region, showing roads, lakes (like Lake Simcoe and Lake Scugog), and various icons representing different types of road issues or services. A search bar is positioned at the top of the map area. The bottom of the screenshot includes a small URL reference to m511.ca.

Step 8 – Load Details

Filling in the application form

- Enter the load details overview in the text box
- Enter the load dimension(s) and weight(s)
- Loads details overview and load dimension and weight are mandatory entry fields indicated by the **Red Asterisk (*)**.
- Click 'Add New Row' for additional load details to be entered.
- Continue completing the application form.

Oversize/Overweight Load Trip Permit (OO Trip) - City of Kawartha Lakes Details

Load details overview *
Provide sufficient detail for authorities to identify the load(s) on the road. Include where the load originated and destination so that we might identify an alternate route if needed.

Load Dimension(s) and Weight(s) *
Use one row per load, with a load description identifier in load details above, e.g., crane, loader. Note that some road authorities require all load dimensions, and others only those that exceed HTA (width 2.6m, height 4.15m, length 12.5m, combo-length 23m, rear overhang 4.65m, weight per truck type). If load and or axle weights exceed HTA, enter weight and upload axle table(s) below. Be sure to check road authority conditions associated with this application. Numbered certificates will correspond with the specific loads, e.g., -1, -2, -3

#	Load Description	Width (m)	Height (m)	Length (m)	Combo Length (m)	Rear Overhang (m)	Weight (kg)	X
1	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	X

[Add New Row](#)

Step 8 – Load Details continued

Filling in the application form

- Answer the following questions, mandatory questions are indicated by a **Red Asterisk (*)**.
- Is the load considered hazardous waste? *
- Hauling unit(s) license plate(s) and name on door
- Trailer license plates
- Is this trip subject to MTO or MECP permits? *
- List associated MTO and MECP permit numbers
- Insurance expiry date *
- Additional information
- Applicant reference
- Continue completing the application form.

Is the load considered hazardous waste? *
If yes, upload MECP certificate below.

Hauling unit(s) license plate(s) and name on door
If required, enter license plate numbers for the hauling unit(s) to be used with this permit, in the order they will be used with the specific loads (if more than one load). You may add alternate hauling units. Include the name on door of hauling units. Some road authorities require further details or cab cards uploaded below.
Trailer license plates
If required, enter license plate numbers for any trailers that may be associated with this permit.
Is this trip subject to Ministry of Transportation (MTO) or Ministry of Environment, Conservation and Parks (MECP) permits? *
List associated MTO and MECP permit numbers
*Some road authorities require MTO and MECP certificates be uploaded below.**
Insurance expiry date *
Certificate(s) to be uploaded below.
Additional information
See road authority conditions for additional information that may be required.
Applicant reference
This field supports the addition of your internal reference for this application.

Step 9 – File Uploads

Filling in the application form

- Uploads are mandatory if indicated with a **Red Asterisk (*)**.
- Insurance Certificate(s) *
- Axle Table(s)
- Cab Cards or registration certificates
- MTO Permits
- Additional Files

Note: Only image and pdf file types are allowed for file uploads.

File Uploads

Insurance Certificate(s) *
See road authority(s) conditions.

Drop files or click here to upload (Maximum file size is 100 MB)

File types: All image types, pdf

Step 10 – Ready to Submit Application

Filling in the application form

- Application is ready to be submitted
- Click 'Save Draft' to save your application and return at a later date to complete and apply
- Click 'Conditions' to view Kawartha Lakes Oversize/Overweight Loads and Reduced Load Exemption Permit Requirements and Restrictions
- Click 'Cancel' to delete your application
- Click the checkbox if you agree to the terms of use for this service
- Click 'Apply' to submit your application

I agree to the terms of use for this service and all conditions associated with this application, and I have the authority to make this application on behalf of the applicant organization." *

Save Draft

Conditions

Cancel

Apply

Submitted Application

Upon Submitting Application

- The form will be reviewed for any missing mandatory entry information
- Missing information will be displayed in **Red** at the top of the form
- Fields requiring additional input will be highlighted in **Red**.
- Application is in **Draft** status until all missing information has been submitted
- Correct any issues identified and resubmit application
- Click the checkbox to agree to the terms of use for this service
- Click 'Submit' to resubmit application
- You will receive an email with the application details, status of application, application ID number and further instructions
- Status of application is now 'Pending Payment'
- If changes are required to the application, please see next page for Edit Application instructions
- If no changes are needed, payment is now required. See Payment instructions on Page 16.

Edit Application

Making changes to your application

- Before payment is made, you have the opportunity to edit the application form
- Click 'Edit Application' to open the application for changes
- Adding additional rows for the load description will modify the permit fee
- Click 'Submit' to submit your changed application
- Your permit is now in the 'Application Pending Payment' status
- You may now make your payment.
- Note: Entrance Permits payment will be required after CKL staff have reviewed the application.

View Oversize/Overweight Load Trip Permit (OO Trip) - City of Kawartha Lakes Application

Application Pending Payment

Payment

Making your payment

- You are now ready to make your payment
- Click 'Paypal' to connect to the payment gateway
- See the Permit Central How to Guide for further information on paying using PayPal

View Oversize/Overweight Load Trip Permit (OO Trip) - City of Kawartha Lakes Application

Your application has been submitted. You need make a payment before staff review it.

Application Pending Payment

Edit Application Cancel

Payment ^

Fee (CAD)	Quantity	Sub-Total (CAD)	HST	Total
\$60.00	1	\$60.00	\$0.00	\$60.00

PayPal
No Returns

Payment Completed

After your payment has been made

- Once the payment has been completed, the application will be displayed
- You will receive an email with the application details and status
- Click 'View Receipt' to see your application receipt (Note: Your PayPal payment receipt will be sent to the email you provided in PayPal)
- Application status is **Application Pending Review**
- Your application will be reviewed for completion and submitted to the approval process

View Oversize/Overweight Load Trip Permit (OO Trip) - City of Kawartha Lakes Application

Application Pending Review

Payment ^

Fee (CAD)	Quantity	Sub-Total (CAD)	HST	Total
\$60.00	2	\$120.00	\$0.00	\$120.00

[View Receipt](#)

Application Decision

After your application has been reviewed

- If the application is approved, you will receive an email with two attachments, the Certificate and Kawartha Lakes Requirements and Restrictions
- If the application is rejected or revisions are required you will receive an email with further instructions.
- Sign into the portal to edit your application, view previous applications or view your certificates.

Thank you for using our online Public Access Portal



If you have any questions, please contact the Roads Operations team by using the contact information below:

Public Works
Roads Operations
705-324-9411 extension 1171
pwroads@kawarthalakes.ca