



# Short Term Rentals

## Information sheet for resident and property owner complaints

If you've noticed that a Short Term Renter or a Short Term Rental property owner is violating a By-law or regulation, please let us know.

### Who do I call to make a complaint?

Issue	Contact Information
For long grass and weeds, derelict structures, garbage on the property, a dog on the loose or a noise complaint, please call <b>Municipal Law Enforcement</b> .	<p><b>Monday to Friday 8am to 4:30pm</b> 705-324-9411 extension 1212</p> <p><b>Monday to Friday 4:30pm to 9pm or Saturday and Sunday 8am to 6:30pm</b> 705-928-3054</p> <p>Report a By-law infraction online: <a href="http://www.kawarthalakes.ca/MLEOComplaint">www.kawarthalakes.ca/MLEOComplaint</a></p>
For structural alterations/additions, a building without a permit or septic concerns, please call the <b>Municipal Building Department</b> .	<b>Monday to Friday 8:30am to 4:30pm</b> 705-324-9411 extension 1288
For all emergencies, including impaired operation of a motor vehicle or watercraft, out of control burning, dangerous misuse of fireworks, violence or illicit drug use, please call the your local <b>Police Service</b> .	9-1-1
For non-emergent burn complaints, please contact <b>Kawartha Lakes Fire Rescue Service</b> .	<b>24/7</b> 705-324-5731 extension 500
For information on fishing licenses, fishing limits, rules and more.	Visit <a href="http://www.ontario.ca/fishing">www.ontario.ca/fishing</a>
For information on wildlife or bear problems.	Visit <a href="http://www.ontario.ca/wildlife">www.ontario.ca/wildlife</a>

## Kawartha Lakes By-laws You Should Know

### Open Air Burning

**Kawartha Lakes By-Law 2016-110** outlines all open air burning regulations in the City. You must meet these requirements when burning:

- Fires cannot be lit during burn bans
- Fires must be supervised by an adult at all times
- Fires must be fully extinguished at the completion of a burn event
- Flying lanterns may not be sold or used within the City

Visit [www.kawarthalakes.ca/fire](http://www.kawarthalakes.ca/fire) to read the full By-law.

### Fireworks

As part of **Firework By-Law 2007-236**, you do not need a permit to use consumer fireworks. Requirements to follow when using consumer fireworks include:

- Children shall not discharge fireworks
- Fireworks may not be discharged into any motor vehicle, building or structure
- Fireworks shall be discharged a minimum of 30 metres from any structure or property line
- Fireworks may not be discharged during a burn ban

Visit [www.kawarthalakes.ca/fire](http://www.kawarthalakes.ca/fire) to read the full By-law.

### Parking

Parking should occur entirely on the property that you are visiting. If you need to park on the road, please be considerate of your neighbours. Visit [www.kawarthalakes.ca/parking](http://www.kawarthalakes.ca/parking) to learn more.

### Noise

Noise By-laws vary depending on the time of day, but the most important regulations to note are:

- Amplified noise such as stereos is prohibited from 11pm to 11am
- Yelling, shouting or the playing of musical instruments is prohibited from 9pm to 7am
- Persistent noise made by any pet, such as a dog barking, is prohibited at all times

### Property Standards

The Property Standards By-Law focuses on the maintenance and occupancy of property in the municipality.

Visit [www.kawarthalakes.ca/bylaws](http://www.kawarthalakes.ca/bylaws) for more information.

