



If you've noticed that a short-term renter or a short-term rental property owner is violating a by-law or regulation, please let us know.

Who do I call to make a complaint?

Issue	Contact Information
<p>For noxious weeds, derelict structures, garbage piling up on the property, unrestrained or dog roaming free, or a noise complaint, please call Municipal Law Enforcement and Licensing.</p>	<p>Monday to Friday 8am to 4:30pm: 705-324-9411 extension 1328 4:30pm to 9pm: 705-928-3054 Saturday and Sunday 8am to 6:30pm: 705-928-3054</p> <p>24/7 STR Complaint Hotline: 705-990-2497 or scan the QR code,  or visit: www.kawarthalakes.ca/STRComplaint</p> <p>Report a by-law infraction online: www.kawarthalakes.ca/MLEOComplaint</p> 
<p>For structural alterations/additions, a building without a permit, or septic concerns, please call the Municipal Building Department.</p>	<p>Monday to Friday 8:30am to 4:30pm: 705-324-9411 extension 1288</p>
<p>For all emergencies, including impaired operation of a motor vehicle or watercraft, out of control burning, dangerous misuse of fireworks, violence, trespassing, or illicit drug use, please call the local Police Service.</p>	<p>9-1-1</p>
<p>For non-emergency Ontario Provincial Police (OPP) or Police Service.</p>	<p>OPP City of Kawartha Lakes Detachment: 705-324-6741 Kawartha Lakes Police Service: 705-324-5252</p>
<p>For non-emergent burn complaints, please contact Kawartha Lakes Fire Rescue Service.</p>	<p>24/7: 705-324-2191 Complaints can also be made with Municipal Law Enforcement as outlined above.</p>
<p>For information on fishing licenses, fishing limits, rules, and more.</p>	<p>Visit: www.ontario.ca/fishing</p>
<p>For information on wildlife or bear problems.</p>	<p>Visit: www.ontario.ca/wildlife</p>

Kawartha Lakes by-laws you should know:



Open Air Burning

Kawartha Lakes By-Law 2016-110

outlines all open air burning regulations in the City. You must meet these requirements when burning:

- Fires cannot be lit during burn bans
- Fires must be supervised by an adult at all times
- Fires must be fully extinguished at the completion of a burn event
- Flying lanterns may not be sold or used within the City

Visit www.kawarthalakes.ca/fire to read the full by-law.



Fireworks

As part of **Firework By-Law 2007-236**, permits are not required for consumer residential fireworks on the day of, the day before and the after: Family Day, Victoria Day, Indigenous Peoples Day, Canada Day, Labour Day, and New Years Eve. Fireworks on these days will only be allowed to be set off between **dusk and 11pm**. Should residents or visitors wish to use fireworks outside of the authorized days, a consumer fireworks permit for a special event must be obtained. Requirements to follow when using consumer fireworks include:

- Children shall not discharge fireworks
- Fireworks may not be discharged into any motor vehicle, building, or structure
- Fireworks shall be discharged a minimum of 30 metres from any structure or property line
- Fireworks may not be discharged during a burn ban

Visit www.kawarthalakes.ca/fire to read the full by-law.



Parking

Parking should occur entirely on the property that you are visiting. If you need to park on the road, please be considerate of your neighbours. Visit www.kawarthalakes.ca/parking to learn more.



Noise

Noise By-laws vary depending on the time of day, but the most important regulations to note are the following:

- Amplified noise such as stereos, yelling, shouting, or the playing of musical instruments is prohibited from 11pm to 11am
- Persistent noise made by any pet, such as a dog barking, is prohibited at all times



Property Standards

The Property Standards By-law focuses on the maintenance and occupancy of property in the municipality.

Visit www.kawarthalakes.ca/bylaws for more information.

Questions?



For more information regarding short-term rentals in Kawartha Lakes, scan the QR code or visit www.kawarthalakes.ca/STR

Stay There Responsibly