## Community Profile: Bobcaygeon

Prepared for: Economic Developers Council of Ontario – My Main Street



Confidential

Date: September 29, 2022

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### Bobcaygeon Main Street Boundary and Trade Area







# **Demographics** | Population & Households



Trade Area: Bobcaygeon

**POPULATION** 

4,330

**HOUSEHOLDS** 

2,054

**MEDIAN MAINTAINER AGE** 

69

Index:127

**MARITAL STATUS** 



65.2%

Index: 113

Married/Common-Law

**FAMILY STATUS\*** 

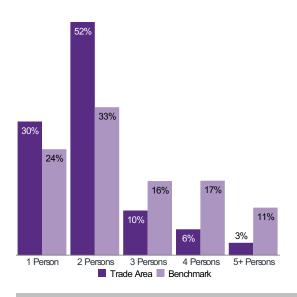


70.7%

Index:189

Couples Without Children At Home

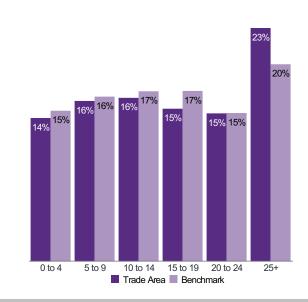
#### **HOUSEHOLD SIZE**



#### **POPULATION BY AGE**

	Count	%	Index
0 to 4	125	2.9	58
5 to 9	129	3.0	56
10 to 14	128	3.0	53
15 to 19	121	2.8	48
20 to 24	133	3.1	47
25 to 29	166	3.8	54
30 to 34	180	4.2	60
35 to 39	173	4.0	61
40 to 44	149	3.4	55
45 to 49	147	3.4	55
50 to 54	174	4.0	62
55 to 59	256	5.9	84
60 to 64	386	8.9	131
65 to 69	486	11.2	194
70 to 74	520	12.0	252
75 to 79	467	10.8	304
80 to 84	300	6.9	307
85+	289	6.7	300

#### AGE OF CHILDREN AT HOME



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

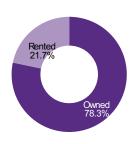
\*Chosen from index ranking with minimum 5% composition

## Demographics | Housing & Income



Trade Area: Bobcaygeon Population: 4,330 | Households: 2,054

#### **TENURE**



#### STRUCTURE TYPE



85.0% Index:110



13.2%

Index:60

**AGE OF HOUSING\*** 

30 - 39 Years Old

% Comp:22.5 Index: 163

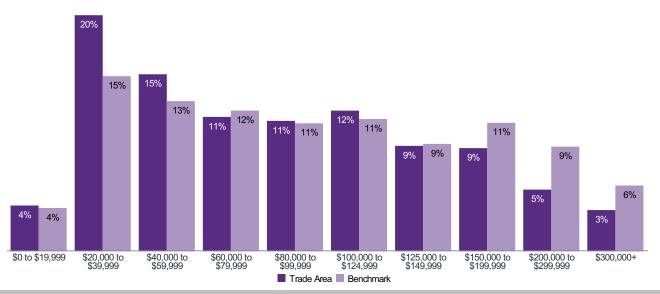
#### **AVERAGE HOUSEHOLD INCOME**

#### HOUSEHOLD INCOME DISTRIBUTION



\$97,829

Index:83



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Chosen from index ranking with minimum 5% composition

# Demographics | Education & Employment



Trade Area: Bobcaygeon Population: 4,330 | Households: 2,054

#### **EDUCATION**



14.8% Index:54

University Degree

#### LABOUR FORCE PARTICIPATION



41.6%

Index:64

Participation Rate

#### **METHOD OF TRAVEL TO WORK: TOP 2\***



27.8%

Index:69



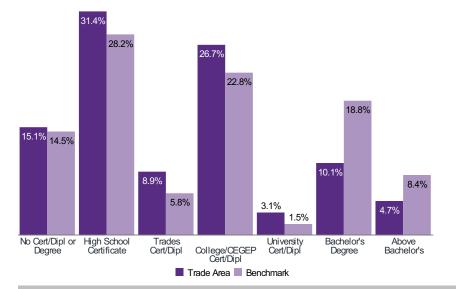
3.2%

Index:144

Travel to work by Car (as Driver)

Travel to work by Walking

#### **EDUCATIONAL ATTAINMENT**



#### **OCCUPATIONS: TOP 5\***



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Ranked by percent composition

## Demographics | Diversity



Trade Area: Bobcaygeon Population: 4,330 | Households: 2,054

**ABORIGINAL IDENTITY** 



1.8%

Index:77

Belong to a visible minority group

**VISIBLE MINORITY PRESENCE** 



Index:12

No knowledge of **English or French** 

**NON-OFFICIAL** 

**LANGUAGE** 

**IMMIGRATION** 



10.2%

Index:38

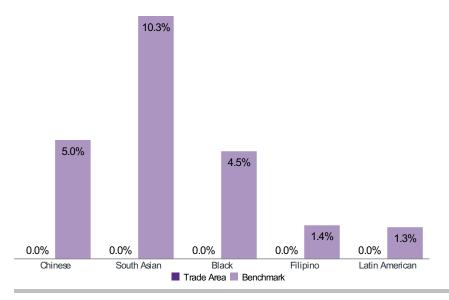
Born outside Canada

**PERIOD OF IMMIGRATION\*** 

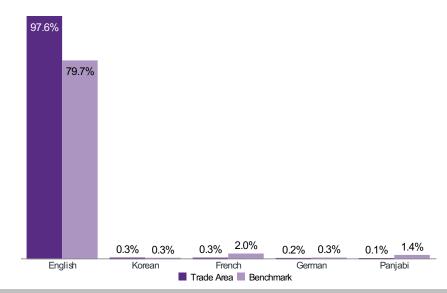
Before 2001

9.6% Index:69

#### **VISIBLE MINORITY STATUS: TOP 5\*\***



#### LANGUAGES SPOKEN AT HOME: TOP 5\*\*



Benchmark:Southern Ontario

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<sup>\*</sup>Chosen from index ranking with minimum 5% composition

<sup>\*\*</sup>Ranked by percent composition



Trade Area: Bobcaygeon Households: 2,053

# Top 3 segments represent 100.0% of households in Bobcaygeon



Rank: 1
Hhlds: 1,948
Hhld %: 94.86
% in Benchmark: 1.25
Index 7.574

A collection of remote villages of which half are found in the Atlantic provinces, Backcountry Boomers is about as rural as it gets. The householders in this segment are mostly older, empty-nesting couples and those living alone. Forty percent of maintainers are over 65, and nearly three-quarters of households contain only one or two people. Although most adults are out of the labour force, those still working hold a mix of blue-collar and service sector jobs in farming, natural resources, construction, transportation and the trades. The pay is modest—incomes are 25 percent below average—but it's enough to own an unpretentious, single-detached house. And pride of province holds a special place in this segment, where almost 85 percent are third-plus-generation Canadians and one of their top-ranked values is Parochialism Backcountry Boomers members like to fish, hunt and garden, for the cameraderie as much as the opportunity to put food on the table. Their hobbies are the old-fashioned, pre-Internet variety: making crafts, knitting and collecting coins and stamps. And their motorized vehicles are their prized possessions: large pickups, power boats, ATVs and snow mobiles—preferably made in Canada.



 Rank:
 2

 Hhlds:
 80

 Hhld %:
 3.90

 % in Benchmark:
 2.53

 Index
 154

Found mostly in Alberta and Ontario, New Country is one of the wealthiest rural segments, with nearly two-thirds of residents working in well-paying jobs in agriculture, mining, natural industries and other blue-collar occupations. Scoring high for self-employment, a significant percentage of residents work as farmers and independent contractors in related industries. Their six-figure incomes provide confortable, single-detached houses and enviable lifestyles. Forty percent of the maintainers are between 45 and 64 years old, and nearly 45 percent of households have children, typically of all ages. Like generations of rural households before them, New Country members are known for their deep roots in the community. Three-quarters of residents are third-plus-generation Canadians; fewer than one in ten are foreign-born. In these rural settings, people get attached to their pickups and drive themfor decades. For leisure, they like to go hunting, fishing and boating, or they'll stay home and do some gardening. With their traditional views on politics and religion, they support family values and oppose government involvement in people's private lives; they score very low on Active Government.



Rank: 3
Hhlds: 25
Hhld %: 1.23
% in Benchmark: 3.33
Index: 37

The largest PRIZMsegment with nearly 400,000 households, Down to Earth consists of older couples and families found in rural communities across the country. Eight out of ten adults are homeowners, typically living in modest, single-detached homes built before 1990. The majority of maintainers are over 55 years old. Most Down to Earth households earn average incomes from a mix of blue-collar in agriculture, construction and the trades. And while the most common family type is empty-nesting couples, more than a third of households contain couples with kids of all ages. What these rural folks share is a tradition-bound lifestyle: more than 80 percent of households are third-plus-generation Canadians and a significant percentage start their day with early-morning chores. As in other rural communities, Down to Earth residents spend their leisure time close to home and nature, enjoying sewing, knitting, bird-watching and snowmobiling. Their yards often have a small collection of trucks, cars, boats, ATVs and RVs; status is expressed in the size of their pickup. And many are strong on the value of Fulfillment Through Work, believing that one's work should be useful to others.

Benchmark: Southern Ontario

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# Psychographics | SocialValues Overview

ENVIRONICS ANALYTICS

Trade Area: Bobcaygeon



## **Strong Values**

Values	Index
Attraction to Nature	195
Utilitarian Consumerism	154
Rejection of Orderliness	140
Community Involvement	138
Financial Concern Regarding the Future	136
Fear of Violence	135
Primacy of Environmental Protection	132
Obedience to Authority	131
Discriminating Consumerism	129
Duty	128



## **Descriptions | Top 3 Strong Values**

#### **Attraction to Nature**

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

#### **Utilitarian Consumerism**

Tendency to base purchase decisions on utilitarian rather than aesthetic considerations. Measures the attention given to utility of objects and products purchased. People strong on this construct seldom buy products purely for their appearance. Lack of a need to engage in personal expression through aesthetic means.

### **Rejection of Orderliness**

Living with a certain amount of disorder as an expression of oneself. Also, a desire to distance oneself from society's traditional moral code governing good manners and the golden rule in favour of a more informal and relaxed approach to life.



## Weak Values

Values	Index
Active Government	59
Equal Relationship with Youth	59
Attraction For Crowds	60
Penchant for Risk	62
Pursuit of Novelty	63
Legacy	65
Buying on Impulse	66
Need for Status Recognition	67
Culture Sampling	68
Ecological Fatalism	68



## **Descriptions | Top 3 Weak Values**

#### **Active Government**

Tendency to believe that government efficaciously performs socially beneficial functions. A desire for more government involvement in resolving social issues.

#### **Equal Relationship with Youth**

Breaking down traditional hierarchical and patriarchal relationships by giving the youth equal freedoms as those of adults. Discipline, as that issued by adults over young people, is therefore replaced by freedom and increased individualism.

#### **Attraction For Crowds**

Enjoyment of being in large crowds as a means of deindividuation and connectionseeking.

Benchmark: Ontario

Index Colours:   <80   80 - 110   110+		Index Colours:	<80	80 - 110	110+
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Financial and Expenditure Overview

# Financial | WealthScapes Overview



Trade Area: Bobcaygeon WealthScapes Households: 2,036

**INCOME\*** 

Household Income

\$ 97,014

Index: 83

Net Worth

% Holders

99.9%

Index:100

**Balance** 

\$1.030.555

Index:105

ASSETS\*



96.3% Index:58

\$134,522

Household Disposable Income

\$ 79,323

Index: 87

Investments

% Holders

61.1%

Index:101

**Balance** 

\$361,508

Index:93

Household Discretionary Income

\$ 57,294

Index: 91

**Annual RRSP Contributions** 

\$ 2,005

Index: 55

**WEALTH\*** 



Savings

% Holders

**Balance** 

Index:100

**Unlisted Shares** 

% Holders

7.2% Index:66

**Balance** 

\$490,872

Index:80

Real Estate

% Holders

79.8% Index:105

**Balance** 

\$963,555

Index:95

Liquid Assets

% Holders

98.6% Index:100

**Balance** 

\$355,959

Index:97

**DEBT\*** 



Consumer Debt

% Holders

95.1% Index:101

**Balance** 

\$43,508

Index:75

Mortgage Debt

% Holders

33.9% Index:72

**Balance** 

\$249.380

Index:71

**FINANCIAL RATIO** 



Debt: Asset

% Holders

0.11% Index:59

Benchmark: Southern Ontario

% Holders represent where customers are found.

\*Average values per holding household as at December 31, 2021.

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Index Colours:

80 - 110

110+

# Financial | WealthScapes - Ratios



Trade Area: Bobcaygeon WealthScapes Households: 2,036

#### **FINANCIAL RATIOS\***



Debt: Asset

0.11

Index:59



**Debt: Liquid Assets** 

0.36

Index: 59



Consumer Debt - Discr. Income

0.72

Index:84



Savings - Investments

0.59

Index:110



Pension - Non-Pension Assets

0.22

Index:127



Real Estate Assets - Lig. Assets

2.19

Index:103



Mortgage - Real Estate Assets

0.11

Index:51



Mortgage - Consumer Debt

2.05

Index:67

Benchmark: Southern Ontario

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Index Colours:

<80

80 - 110

110+

\*Average values per holding household as at December 31, 2021

## Expenditures | HouseholdSpend - Annual Expenditure Overview



Trade Area: Bobcaygeon Households: 1,997

## Total Aggregate Current Consumption: \$133,945,769

#### **Average Current Consumption**

\$67,073

Index 82

#### Average Household Income

\$96,769

Index:84

#### Average Disposable Income

\$78,505

Index 87



Shelter

Avg. Dollars/Household \$16,111 Index77 Pct. of Total Expenditure 24.0% Index93

X

Food

Avg. Dollars/Household \$11,504 Index:90 Pct. of Total Expenditure 17.2% Index:110



Transportation

Avg. Dollars/Household \$10,965 Index80 Pct. of Total Expenditure 16.3%

Index97



Health Care

Avg. Dollars/Household Pct. of Total Expenditure \$5,586 8.3% Index102 Index124



Household Operation

Avg. Dollars/Household Pct. of Total Expenditure \$5,280 7.9% Index92 Index112



Recreation

Avg. Dollars/Household Pct. of Total Expenditure \$3,984 5.9% Index83 Index101



Tobacco and Alcohol

Avg. Dollars/Household Pct. of Total Expenditure \$3,823 5.7% Index108 Index131



Household Furnishings

Avg. Dollars/Household Pct. of Total Expenditure \$2,951 4.4% Index74 Index90



Clothing

Avg. Dollars/Household Pct. of Total Expenditure \$2,151 3.2% Index 65 Index 79

Benchmark: Southern Ontario

Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure. Benchmark used for Index calculations.

(			
Index Colours:	<80	80 - 110	110+

## Expenditures | Foodspend - Annual Household Expenditure Overview



Trade Area: Households:1,997

Average Household Income \$96,769

Index: 84

Average Food Expenditure \$11,504 Index90

Average Spend on Food from Restaurants \$3,135

Index78

Average Spend on Food from Stores \$8,369 Index96

Total Aggregate Food Expenditure: \$ 22,973,897

Bakery Avg. Dollars/Household

\$887 Index102 Pct. of Total Expenditure 10.6% Index106

Avg. Dollars/Household

**Cereal Products** 

\$413 Index81 Pct. of Total Expenditure 4.9% Index:85

Avg. Dollars/Household

Fruit and nuts

Pct. of Total Expenditure 11.4% \$954 Index91 Index87

Vegetables

Avg. Dollars/Household \$830 Index:90

Pct. of Total Expenditure 9.9% Index94

Dairy products & Eggs Avg. Dollars/Household \$1,262

Pct. of Total Expenditure 15.1% Index:103

Meat

Avg. Dollars/Household Pct. of Total Expenditure \$1,607 19.2% Index102 Index107

Avg. Dollars/Household

Fish & Seafood

Pct. of Total Expenditure \$268 3.2% Index91 Index95

Avg. Dollars/Household

Index98

Beverages & Other Food Pct. of Total Expenditure

\$2,148 Index97

25.7% Index102

Benchmark: Southern Ontario

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Index Colours: 80 - 110

Displaying the top FoodSpend categories of expenditure on food purchased from stores. Benchmark used for Index calculations.

Post COVID-19 Activities

# Behavioural - Vividata | Post COVID-19



Trade Area: Bobcaygeon Household Population 14+:3,838

### **Activities Look Forward To Doing**

	%	Base %	Index
Socializing			
Dating	5.6	12.9	44
Going to restaurants, bars or night clubs	71.0	60.8	117
Having physical Contact with family and friends	80.7	64.2	126
Participating in group activities	41.0	43.1	95
Partying	7.8	20.7	38
Seeing family and friends in person	77.5	69.6	111
Entertainment			
Attending events, festivals or concerts	52.0	44.8	116
Attending sports events (excludes professional sports)	25.5	21.7	117
Attending to professional sports events or games	24.5	27.4	90
Going to the movies	42.4	47.3	89
Movement & Travel			
Driving more	11.3	17.6	64
Shopping in-store	56.3	49.8	113
Spending time outdoors	37.6	39.4	95
Travelling outside of Canada/ abroad	61.0	56.5	108
Travelling within Canada	60.7	55.9	109
Using public transit	8.7	12.5	70
Personal			
Getting back to old habits	41.3	40.0	103
Going to a salon, barber shop or spa	42.9	40.1	107
Going to the gym	11.5	22.2	52
Education/Work			
Children going back to school	25.6	20.3	126
Going back to work	8.5	14.2	60

Benchmark: Southern Ontario

(Base used for Index calculations)

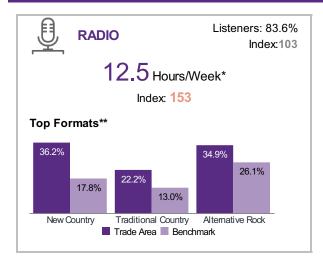
Index Colours:	<80	80 - 110	110+
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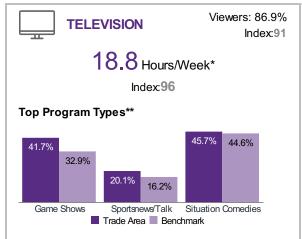
Media and Social Media Overview

# Behavioural - Vividata | Media Overview

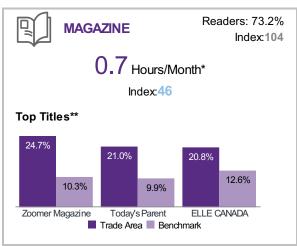


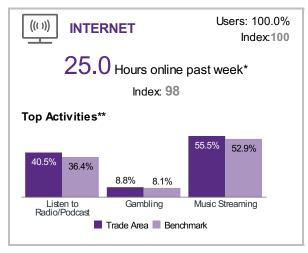
Trade Area: Bobcaygeon Household Population 14+:3,838

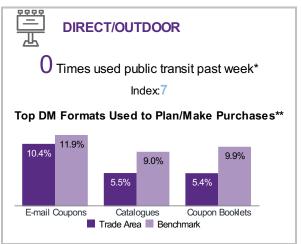












Benchmark: Southern Ontario

\* Consumption values based to variable's incidence count.

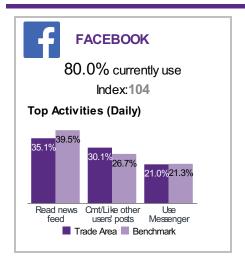
\*\* Chosen from index ranking with minimum 5% composition.

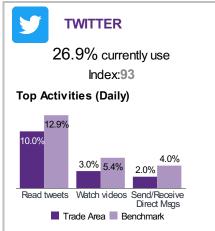
Index Colours:	<80	80 - 110	110+
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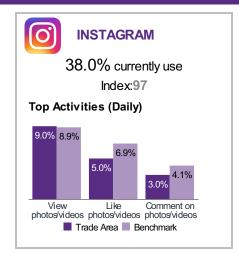
## Opticks Social | Social Media Activities

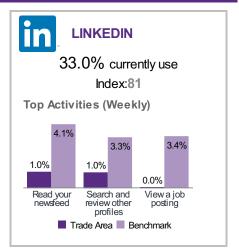


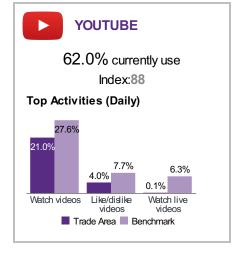
Trade Area: Bobcaygeon Household Population 18+:3,739

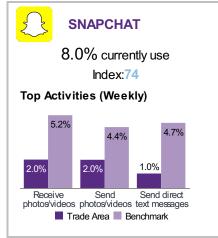














Benchmark: Southern Ontario

Chosen and ranked by percent composition.

(!)Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

# Opticks Social | Social Media Usage



Trade Area: Bobcaygeon Household Population 18+:3,739

FRIENDS IN ALL SM NETWORKS



48.9% Index:126

0-49 friends

**FREQUENCY OF USE (DAILY)** 



61.9%

Index:113

Facebook

**BRAND INTERACTION** 



22.1%

Index:73

Like brand on Facebook

**NO. OF BRANDS INTERACTED** 

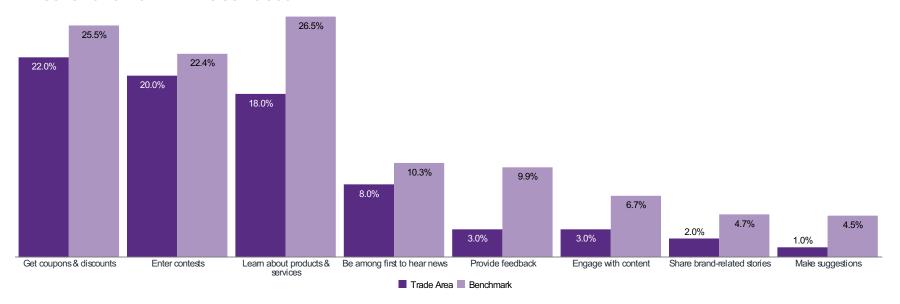


29.0%

Index:99

2-5 brands

#### REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark:Southern Ontario

Chosen and ranked by percent composition.

Index Colours:	<80	80 - 110	110+
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Online Shopping Attitudes and Behaviours

# Opticks eShopper | Online Shopping Attitudes



Trade Area: Bobcaygeon **Total Household Population 18+: 3,739** 



Retail companies should not be allowed to own or share my personal info



I am likely to shop online via my mobile device, provided the process is easy

% Comp 90\_9 Index 105

% Comp 36.0

Index



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 86.0 Index 104





I use my mobile device to find retail locations that sell products I am looking to buy



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 46\_0 Index 85

% Comp 19 9 Index 74

Benchmark: Southern Ontario

Ranked by percent composition.





# Opticks eShopper | Purchase Preferences



Trade Area: Bobcaygeon Total Household Population 18+:3,739

#### **PURCHASE DECISION FACTORS**



93.0% Index:110

Product quality

#### **ONLINE PURCHASE PREFERENCE**



13.0%

Index:92

Event tickets via Mobile Phone

#### **CUSTOMER SERVICE ONLINE**



21.1%

Index:80

Govt. services

#### FORM OF PAYMENT ONLINE

Debit Card

5.0% Index:101

430

62.9%

Credit Card

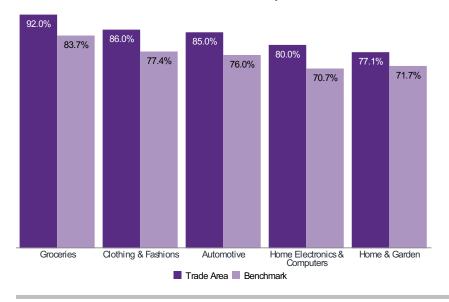
Index:101

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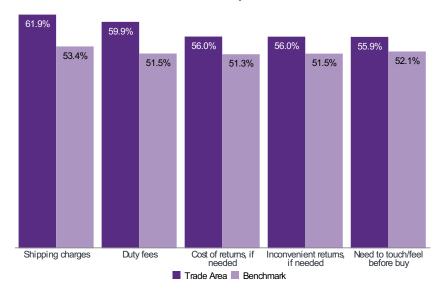
3.1%

Third Party Index:54

#### **IN-STORE PURCHASE PREFERENCE - Top 5**



#### **IN-STORE PURCHASE REASON - Top 5**



Benchmark: Southern Ontario

\*Ranked by percent with minimum 5% composition.

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Clothing & Fashions Deep Dive

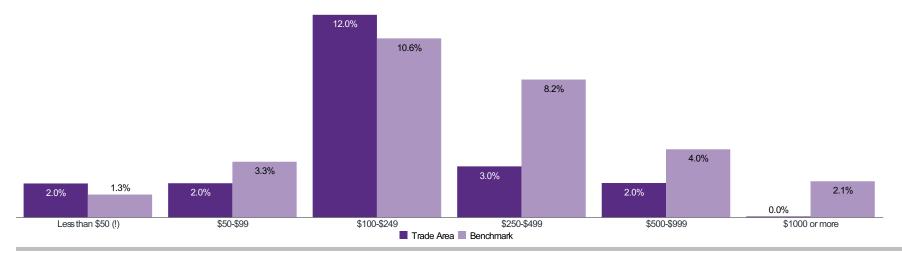


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

	CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gath	ner information	72.1% Index:109	33.0% Index:97	12.0% Index:94	0.0% Index:0
Purch	ase preference	86.0% Index:111	22.0% Index:78	4.0% Index:43	0.0% Index:2
Cus	tomer Service	76.0% Index:119	6.1% Index:40	2.0% Index:42	23.8% Index:112

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Home Electronics & Computers Deep Dive

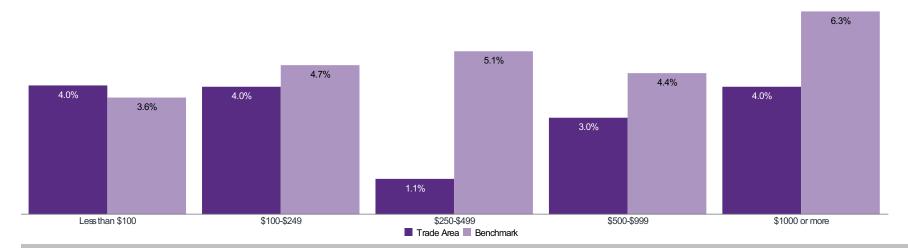


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	61.0%	49.0%	16.9%	6.0%
	Index:113	Index:98	Index:113	Index:77
Purchase preference	80.0%	42.9%	11.9%	2.0%
	Index:113	Index:113	Index:118	Index:34
Customer Service	67.1%	14.1%	6.9%	41.9%
	Index:113	Index:69	Index:118	Index:116

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Gift Cards Deep Dive

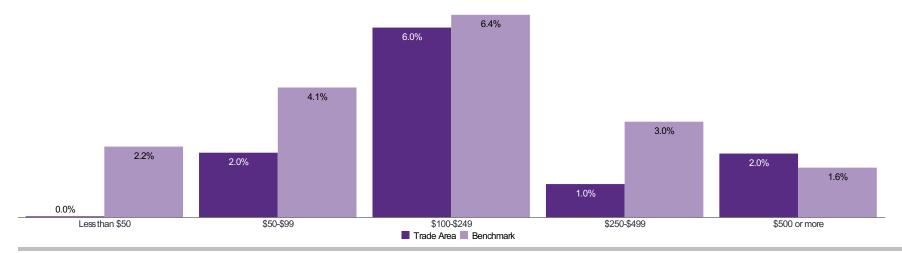


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	51.1%	20.1%	5.0%	0.1%
	Index:108	Index:65	Index:52	Index:2
Purchase preference	62.2%	19.1%	7.0%	1.0%
	Index:105	Index:64	Index:83	Index:37
Customer Service	45.1%	8.1%	2.0%	23.0%
	Index:105	Index:46	Index:42	Index:85

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

# Opticks eShopper | Groceries Deep Dive

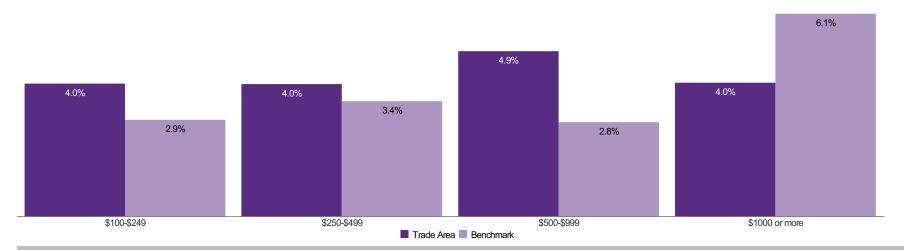


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	86.9%	17.9%	6.0%	0.0%
	Index:118	Index:90	Index:67	Index:0
Purchase preference	92.0%	12.9%	4.0%	1.0%
	Index:110	Index:91	Index:72	Index:46
Customer Service	80.0%	1.0%	1.0%	20.9%
	Index:114	Index:11	Index:27	Index:117

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+
			1.14

# Opticks eShopper | Beauty & Cosmetics Deep Dive

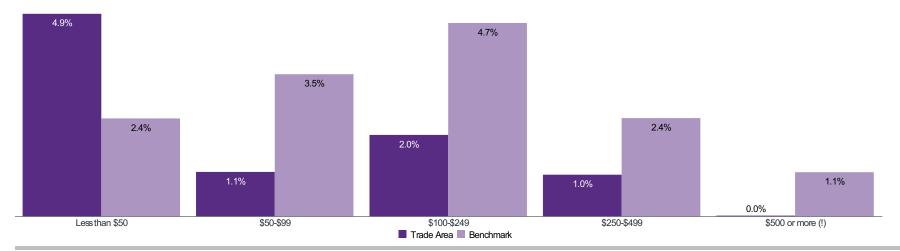


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	41.9%	8.2%	5.0%	0.0%
	Index:113	Index:42	Index:67	Index:0
Purchase preference	48.0%	9.1%	0.1%	0.0%
	Index:102	Index:53	Index:1	Index:1
Customer Service	40.9%	3.1%	0.0%	13.9%
	Index:108	Index:29	Index:0	Index:89

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

# Opticks eShopper | Home & Garden Deep Dive

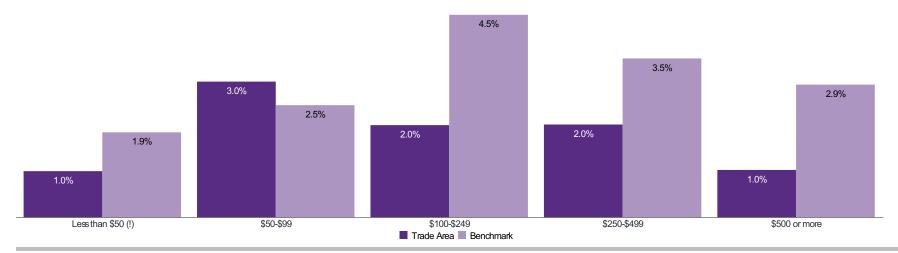


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	65.0%	35.0%	6.0%	3.0%
	Index:114	Index:104	Index:58	Index:63
Purchase preference	77.1%	21.9%	4.0%	0.0%
	Index:108	Index:108	Index:96	Index:1
Customer Service	68.1%	9.0%	2.0%	24.9%
	Index:118	Index:72	Index:48	Index:107

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

# Opticks eShopper | Sporting Goods Deep Dive

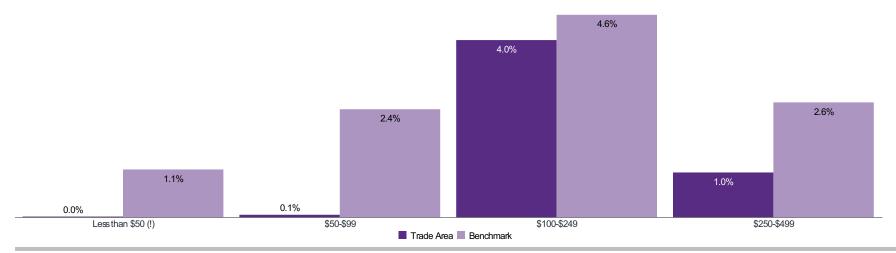


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	46.1%	24.0%	7.0%	1.0%
	Index:112	Index:84	Index:69	Index:33
Purchase preference	58.0%	23.0%	6.0%	2.0%
	Index:110	Index:108	Index:87	Index:73
Customer Service	51.0%	5.0%	2.0%	19.9%
	Index:117	Index:40	Index:50	Index:95

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+
			1.14

# Opticks eShopper | Vacation/Travel Deep Dive

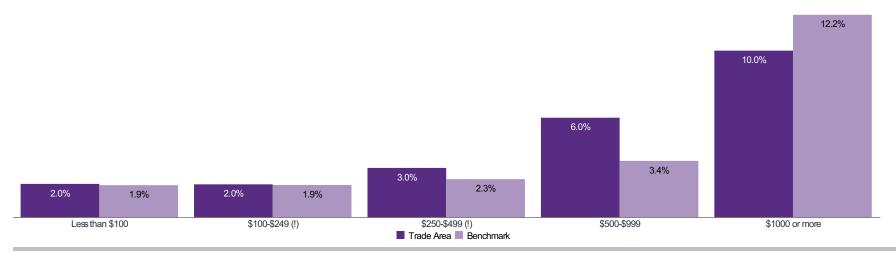


Trade Area: Total Household Population 18+: 3,739

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	19.1%	59.9%	19.9%	20.9%
	Index:93	Index:104	Index:134	Index:116
Purchase preference	31.1%	52.9%	13.0%	30.8%
	Index:109	Index:102	Index:113	Index:155
Customer Service	34.0%	16.1%	6.0%	56.8%
	Index:112	Index:65	Index:88	Index:124

#### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

Store Loyalty

## ShopperChoice | Store Loyalty - Assortment / Product Quality



Trade Area: Bobcaygeon Households: 1,997

### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### ASSORTMENT / PRODUCT QUALITY

Has products I want/regularly in stock



77.9% Index:115



70.1%

Index:118

Has high quality fresh produce

Has high quality meat department



51.8%

Index:124

Carries food/non-food items I need



36.1%

Index:88

Only store that carries what I want



26.0% Index:86



Carries variety of items and services

24.7% Index:69

Has variety of freshly prep. foods/meals



10.8%

Index:78

Has special section for dietary needs



9.8%

Index:79

Carries variety of organic prod. (!)



8.9%

Index:79

Carries wide variety of ethnic prod.



7.8%

Index:58

Carries selection of alcoholic bev. (^)



3.0%

Index:78

Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours: <80 80 - 110 110+	80 - 110 <b>110+</b>
----------------------------------	----------------------

# ShopperChoice | Store Loyalty - Shopping Experience



Trade Area: Bobcaygeon Households:1,997

#### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### **CONVENIENCE / SHOPPING EXPERIENCE**

Convenient location for me



51.1%

Index:86

Staff are friendly and knowledgeable



41.7%

Index:124

Easy to get in and get out quickly

I like the store ambiance



38.7%

Index:90

Organized layout makes it easy to shop



36.9%

Index:89



Short checkout lines/fast checkout





24.6%

Index:123

Has extended hours



11.0%

Index:40



Has self-checkout



0

Offers an online shopping option (!)



5.1%

Index:58

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+

# ShopperChoice | Store Loyalty - Price and Promo



Trade Area: Bobcaygeon Households: 1,997

### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### PRICE AND PROMO

Store has great sales and promotions

Discover good value when shopping

Store has the lowest prices overall



71.7% Index:106



70.9% Index:107



62.9%

Index:108

Store has a customer loyalty card program

Has loyalty prog. app and offers pers. promos

I'm loyal to their store brands



53.9%

Index:109



27.2% Index:93



21.1%

Index:92

#### **OUT OF STOCK ITEM**

	% E	Base % %	6 Pen	Index
Psychographics - Shopping Preferences				
Postpone the purchase	41.1	40.2	0.1	102
Leave the store and buy it elsewhere	27.2	30.9	0.0	88
Purchase another brand	24.0	21.2	0.1	113
Purchase another size or variety of the same brand (!)	7.7	7.7	0.1	100

#### Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+

**Main Street Visitors** 

## 2019 Lindsay - Bobcaygeon Visitors by Top 10 Census Subdivisions

### Compared to Total Household Population 15+

#### Benchmark: Ontario and Quebec

		Benchinark, Ofitario and Quebec																					
CSD Code	Census Subdivision Name	Total House Population			Spring	2019			Summe	er 2019			Fall 2	019			Winter	2019			Full Year	2019	
C3D Code	Celisus Subulvision Name		% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,580,782	100%	68,884	100%	0.35%	100	109,983	100%	0.56%	100	38,318	100%	0.20%	100	33,953	100%	0.17%	100	128,138	100%	0.65%	100
3516010	Kawartha Lakes, ON (CY)	69,555	0.36%	16,707	24.25%	24.02%	6828	19,609	17.83%	28.19%	5019	11,421	29.81%	16.42%	8391	12,353	36.38%	17.76%	10242	22,456	17.52%	32.28%	4933
3520005	Toronto, ON (C)	2,577,758	13.16%	5,645	8.19%	0.22%	62	11,629	10.57%	0.45%	80	3,313	8.65%	0.13%	66	1,717	5.06%	0.07%	38	12,921	10.08%	0.50%	77
3515014	Peterborough, ON (CY)	74,182	0.38%	4,546	6.60%	6.13%	1742	5,372	4.88%	7.24%	1289	2,405	6.28%	3.24%	1657	2,211	6.51%	2.98%	1719	7,721	6.03%	10.41%	1590
3518013	Oshawa, ON (CY)	149,776	0.76%	2,999	4.35%	2.00%	569	4,010	3.65%	2.68%	477	1,525	3.98%	1.02%	520	1,382	4.07%	0.92%	532	5,028	3.92%	3.36%	513
3518009	Whitby, ON (T)	117,034	0.60%	1,700	2.47%	1.45%	413	3,592	3.27%	3.07%	546	582	1.52%	0.50%	254	763	2.25%	0.65%	376	3,916	3.06%	3.35%	511
3518017	Clarington, ON (MU)	87,503	0.45%	1,817	2.64%	2.08%	590	3,660	3.33%	4.18%	745	535	1.40%	0.61%	312	715	2.11%	0.82%	471	3,880	3.03%	4.43%	678
3515044	Trent Lakes, ON (MU)	4,935	0.03%	2,394	3.48%	48.51%	13788	3,111	2.83%	63.04%	11224	1,874	4.89%	37.97%	19403	2,580	7.60%	52.27%	30147	3,465	2.70%	70.22%	10730
3515015	Selwyn, ON (TP)	14,942	0.08%	2,004	2.91%	13.41%	3813	2,944	2.68%	19.70%	3508	881	2.30%	5.90%	3014	1,003	2.95%	6.71%	3871	3,451	2.69%	23.09%	3529
3521005	Mississauga, ON (CY)	647,628	3.31%	1,372	1.99%	0.21%	60	2,218	2.02%	0.34%	61	552	1.44%	0.09%	44	380	1.12%	0.06%	34	2,680	2.09%	0.41%	63
3525005	Hamilton, ON (C)	491,415	2.51%	788	1.14%	0.16%	46	2,345	2.13%	0.48%	85	476	1.24%	0.10%	49	225	0.66%	0.05%	26	2,512	1.96%	0.51%	78

#### Index Legend Under 80 110 to 119 120 to 149 Over 150

## 2019 Lindsay - Bobcaygeon Visitors Within Trade Area

## Compared to Total Household Population 15+

#### Benchmark: 15 min walktime trade area

Total Household	Spring 201	.9 Visitors	Summer 2	019 Visitors	Fall 2019	) Visitors	Winter 201	9 Visitors	Full Year 20	019 Visitors
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen
3,804	2,385	62.7	2,625	69.0	1,888	49.6	2,208	58.0	2,517	66.2

## 2019 Lindsay - Bobcaygeon Visitors Within vs Outside Trade Area

### Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	130,318	2,517	1.9	127,801	98.1



# 2020 Lindsay - Bobcaygeon Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

#### inpared to rotal riousenoid ropulation

Benchmark:	Ontario	and Out	ehec

000 0 1		Total Household Population 15+		Spring 2020				Summer 2020			Fall 2020				Winter 2020				Full Year 2020				
CSD Code	Census Subdivision Name -	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,580,782	100%	43,004	100%	0.22%	100	93,672	100%	0.48%	100	37,014	100%	0.19%	100	27,854	100%	0.14%	100	109,977	100%	0.56%	100
3516010	Kawartha Lakes, ON (CY)	69,555	0.36%	13,590	31.60%	19.54%	8896	17,456	18.64%	25.10%	5246	11,563	31.24%	16.62%	8794	11,164	40.08%	16.05%	11283	21,248	19.32%	30.55%	5439
3520005	Toronto, ON (C)	2,577,758	13.16%	4,013	9.33%	0.16%	71	12,694	13.55%	0.49%	103	3,519	9.51%	0.14%	72	1,788	6.42%	0.07%	49	13,118	11.93%	0.51%	91
3515014	Peterborough, ON (CY)	74,182	0.38%	2,369	5.51%	3.19%	1454	4,470	4.77%	6.03%	1260	1,714	4.63%	2.31%	1222	1,804	6.48%	2.43%	1709	5,838	5.31%	7.87%	1401
3518013	Oshawa, ON (CY)	149,776	0.76%	1,711	3.98%	1.14%	520	3,711	3.96%	2.48%	518	1,307	3.53%	0.87%	462	599	2.15%	0.40%	281	3,910	3.56%	2.61%	465
3518017	Clarington, ON (MU)	87,503	0.45%	1,132	2.63%	1.29%	589	3,067	3.27%	3.51%	733	1,055	2.85%	1.21%	638	526	1.89%	0.60%	423	3,651	3.32%	4.17%	743
3515015	Selwyn, ON (TP)	14,942	0.08%	846	1.97%	5.66%	2577	3,333	3.56%	22.31%	4663	780	2.11%	5.22%	2761	1,111	3.99%	7.44%	5228	3,342	3.04%	22.37%	3983
3515044	Trent Lakes, ON (MU)	4,935	0.03%	2,129	4.95%	43.15%	19647	2,996	3.20%	60.71%	12691	1,877	5.07%	38.03%	20120	1,642	5.89%	33.27%	23387	3,014	2.74%	61.07%	10873
3518009	Whitby, ON (T)	117,034	0.60%	808	1.88%	0.69%	314	2,799	2.99%	2.39%	500	955	2.58%	0.82%	431	322	1.16%	0.28%	193	2,747	2.50%	2.35%	418
3525005	Hamilton, ON (C)	491,415	2.51%	780	1.81%	0.16%	72	2,669	2.85%	0.54%	114	441	1.19%	0.09%	48	240	0.86%	0.05%	34	2,687	2.44%	0.55%	97
3519028	Vaughan, ON (CY)	273,966	1.40%	679	1.58%	0.25%	113	2,312	2.47%	0.84%	176	692	1.87%	0.25%	134	98	0.35%	0.04%	25	2,273	2.07%	0.83%	148

Index Legend Under 80 110 to 119 120 to 149 Over 150

## 2020 Lindsay - Bobcaygeon Visitors Within Trade Area

## Compared to Total Household Population 15+

#### Benchmark: 15 min walktime trade area

Total Household	Spring 202	0 Visitors	Summer 2020 Visitors		Fall 2020	Visitors	Winter 202	0 Visitors	Full Year 2020 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
3,804	1,705	44.8	1,436	37.8	1,121	29.5	1,588	41.7	1,509	39.7	

## 2020 Lindsay - Bobcaygeon Visitors Within vs Outside Trade Area

### Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	110,478	1,509	1.4	108,969	98.6



# 2021 Lindsay - Bobcaygeon Visitors by Top 10 Census Subdivisions Compared to Total Household Population 15+

Benchmark: Ontario and Quebec

	benchmark. Ontaile and Quebec																						
CSD Code	Census Subdivision Name	Total Househol Population 15-			Spring	2021			Summe	er 2021			Fall 20	021			Winter:	2021			Full Year	2021	
C3D Code	Celisus Subulvision Name		% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,580,782	100%	39,271	100%	0.20%	100	112,057	100%	0.57%	100	44,048	100%	0.22%	100	28,965	100%	0.15%	100	123,314	100%	0.63%	100
3516010	Kawartha Lakes, ON (CY)	69,555	0.36%	10,938	27.85%	15.73%	7841	16,861	15.05%	24.24%	4236	13,904	31.57%	19.99%	8886	11,614	40.10%	16.70%	11288	20,217	16.39%	29.07%	4615
3520005	Toronto, ON (C)	2,577,758	13.16%	3,853	9.81%	0.15%	75	15,612	13.93%	0.61%	106	4,479	10.17%	0.17%	77	3,410	11.77%	0.13%	89	16,565	13.43%	0.64%	102
3515014	Peterborough, ON (CY)	74,182	0.38%	1,931	4.92%	2.60%	1298	2,908	2.60%	3.92%	685	1,770	4.02%	2.39%	1060	1,754	6.05%	2.36%	1598	4,279	3.47%	5.77%	916
3521005	Mississauga, ON (CY)	647,628	3.31%	917	2.33%	0.14%	71	3,433	3.06%	0.53%	93	744	1.69%	0.11%	51	93	0.32%	0.01%	10	4,018	3.26%	0.62%	99
3525005	Hamilton, ON (C)	491,415	2.51%	644	1.64%	0.13%	65	4,011	3.58%	0.82%	143	700	1.59%	0.14%	63	263	0.91%	0.05%	36	3,918	3.18%	0.80%	127
3515015	Selwyn, ON (TP)	14,942	0.08%	1,490	3.79%	9.97%	4970	3,508	3.13%	23.48%	4103	1,345	3.05%	9.00%	4001	849	2.93%	5.68%	3843	3,567	2.89%	23.87%	3791
3519028	Vaughan, ON (CY)	273,966	1.40%	1,144	2.91%	0.42%	208	3,774	3.37%	1.38%	241	712	1.62%	0.26%	116	386	1.33%	0.14%	95	3,520	2.85%	1.28%	204
3518013	Oshawa, ON (CY)	149,776	0.76%	1,495	3.81%	1.00%	498	2,886	2.58%	1.93%	337	1,025	2.33%	0.68%	304	1,336	4.61%	0.89%	603	3,118	2.53%	2.08%	331
3518017	Clarington, ON (MU)	87,503	0.45%	1,242	3.16%	1.42%	708	2,925	2.61%	3.34%	584	851	1.93%	0.97%	432	667	2.30%	0.76%	516	3,111	2.52%	3.56%	565
3518009	Whitby, ON (T)	117,034	0.60%	775	1.97%	0.66%	330	2,597	2.32%	2.22%	388	700	1.59%	0.60%	266	421	1.45%	0.36%	243	2,785	2.26%	2.38%	378

#### Index Legend Under 80 110 to 119 120 to 149 Over 150

## 2021 Lindsay - Bobcaygeon Visitors Within Trade Area

## Compared to Total Household Population 15+

#### Benchmark: 15 min walktime trade area

Total Household	Spring 202	21 Visitors	Summer 2021 Visitors		Fall 2021	Visitors	Winter 202	1 Visitors	Full Year 2021 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
3,804	1,241	32.6	1,361	35.8	1,566	41.2	1,327	34.9	1,729	45.5	

## 2021 Lindsay - Bobcaygeon Visitors Within vs Outside Trade Area

### Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2021	124,739	1,729	1.4	123,009	98.6





# Top 5 segments represent 41.0% of customers in Southern Ontario



Rank: 1
Customers: 12,571
Customers %: 12.35
% in Benchmark: 3.10
Index: 399

The largest PRIZM segment with nearly 400,000 households, Down to Earth consists of older couples and families found in rural communities across the country. Eight out of ten adults are homeowners, typically living in modest, single-detached homes built before 1990. The majority of maintainers are over 55 years old. Most Down to Earth households earn average incomes from a mix of blue-collar in agriculture, construction and the trades. And while the most common family type is empty-nesting couples, more than a third of households contain couples with kids of all ages. What these rural folks share is a tradition-bound lifestyle: more than 80 percent of households are third-plus-generation Canadians and a significant percentage start their day with early-morning chores. As in other rural communities, Down to Earth residents spend their leisure time close to home and nature, enjoying sewing, knitting, bird-watching and snow mobiling. Their yards often have a small collection of trucks, cars, boats, ATVs and RVs; status is expressed in the size of their pickup. And many are strong on the value of Fulfillment Through Work, believing that one's work should be useful to others.



 Rank:
 2

 Customers:
 8,986

 Customers %:
 8.83

 % in Benchmark:
 1.10

 Index
 803

A collection of remote villages of which half are found in the Atlantic provinces, Backcountry Boomers is about as rural as it gets. The householders in this segment are mostly older, empty-nesting couples and those living alone. Forty percent of maintainers are over 65, and nearly three-quarters of households contain only one or two people. Although most adults are out of the labour force, those still working hold a mix of blue-collar and service sector jobs in farming, natural resources, construction, transportation and the trades. The pay is modest—incomes are 25 percent below average—but it's enough to own an unpretentious, single-detached house. And pride of province holds a special place in this segment, where almost 85 percent are third-plus-generation Canadians and one of their top-ranked values is Parochialism Backcountry Boomers members like to fish, hunt and garden, for the camaraderie as much as the opportunity to put food on the table. Their hobbies are the old-fashioned, pre-Internet variety: making crafts, knitting and collecting coins and stamps. And their motorized vehicles are their prized possessions: large pickups, power boats, ATVs and snow mobiles—preferably made in Canada.



 Rank:
 3

 Customers:
 8,408

 Customers %:
 8.26

 % in Benchmark:
 4.95

 Index
 167

The second most affluent rural segment, Country Traditions is a collection of small communities scattered across the eastern half of Canada. The mostly middle-aged and older couples and families work at well-paying blue-collar and service sector jobs, earning upper-middle incomes in the low six figures. Most own a home built after 1980—nearly 95 percent live in a single-detached house—and a sturdy, large pickup is a necessity for their backcountry commutes to work. With half the maintainers over 55, Country Traditions households are split between couples and families with children of all ages. Despite their rural settings, only 3 percent work in agriculture—still 30 percent above average—while many more work in fields like construction, health care, social services and public administration. Nevertheless, Country Traditions members have deep roots in the land: nearly 80 percent are third-plus-generation Canadians. And these rural families enjoy old-fashioned pursuits like gardening, boating and swimming. Proclaiming that life in the country is far more satisfying than life in the city, they prefer to identify with their local communities and Canada than as citizens of the world (National Pride).



Rank: 4
Customers: 5,968
Customers %: 5.86
% in Benchmark: 4.07
Index: 144

An upscale suburban lifestyle, First-Class Families is characterized by sprawling families—more than 40 percent of households contain four or more people—living in close-in suburbs. More than half the households are located in established neighbourhoods in Toronto, Calgary, Ottawa and Vancouver. In First-Class Families, the parents are middle-aged, the children are 5-24 and nearly 90 percent of households live in pricey, single-family houses. With their solid educations, the adults hold white-collar jobs in management, education and government, and earn incomes that are nearly twice the national average. One quarter of households contain second-generation Canadians; the segment scores high for members for whom Italian, Polish, Greek or Mandarin is their mother tongue. These families enjoy many teamsports—baseball, basketball, football, hockey, volleyball—as both participants and spectators. And many families look forward to weekends when they can shop, go out to eat or relax with their tablet to watch Netflix or indulge in e-commerce. Committed to living a healthy and wholesome lifestyle, this group scores high for the value Effort Toward Health



 Rank:
 5

 Customers:
 5,812

 Customers %:
 5.71

 % in Benchmark:
 4.73

 Index
 121

Comprising more than a million people, Family Mode is one of the largest segments—and growing. Home to large, suburban families living in recently built houses, this lifestyle is rooted in midsize cities surrounding large metro areas. Its neighbourhoods are filled with maintainers between 35 and 54, and children over the age of 10. These middle-aged adults have used their mostly high school and college educations to land a variety of decent-paying jobs—from blue-collar to management level—in industries like retail, public administration, education and utilities. Thanks to dual-income households, their upscale incomes allow them to purchase single-detached houses valued at nearly \$450,000—close to the national average. As in other suburban family segments, sports are central to the Family Mode lifestyle, with many garages filled with skiing, golfing and hockey equipment, as well as trailers and boats. Family Mode members make an Effort Toward Health, often working out at fitness clubs and enrolling their kids in soccer, swimming and ice skating.

Benchmark:Southern Ontario

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Index Colours:	<80	80 - 110	110+